BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 13th day of December' 2022 INWARD No.5633/31.10.2022 /2022-23/Nellore Circle

Present

Sri. K. Ramamohan Rao

Sri. S.L. Anjani Kumar Smt. G. Eswaramma Chairperson(I/c) & Member(Finance) Member (Technical) Independent Member

Between

V.Madhu, 28/1/786/8, Kissan Nagar, Mypadu Road, NelloreDt. Complainant

ORDER

- The complainant submitted the complaint before this forum stating that he has applied
 for single phase meter vide registration No.33211N493262022OCT16 to provide
 electricity to his lift. But the department denied providing single phase meter to his
 lift. Hence requested the forum to provide single phase service connection to his lift at
 his domestic premises.
- The relief claimed by the Complainant is to provide single phase service connection to his lift. Hence, Complaint is posted for hearing on its maintainability and called a report from Dy.EE/O/Town-II/Nellore.
- 3. Mean while the complainant sent a letter through mail on 7.12.2022 to this forum stating that, "the department converted the SCNo.3321106023980 from single phase to three phase domestic and stated that his grievance was resolved and expressed his satisfaction and requested to close the case.
- 4. When Secretary of this forum contacted over phone @ 12.45P.M on 7.12.2022 with the complainant Mr.V.Madhu, the complainant stated that the said grievance is resolved, expressed his satisfaction and requested to close the case.

Inward, No. 5633/2022-23/Nellore Circle

COLDESPATCHED

DATE

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5. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/-

Sd/-

Sd/-

Member (Technical) Independent Member Chairperson (I/c)

Forwarded By Order

Secretary to the Forum

This order is passed on this, the day of 13th December 2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.